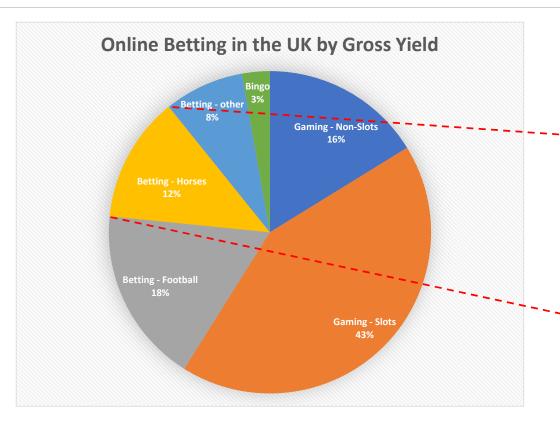
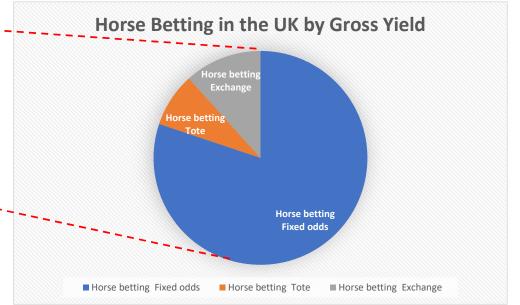


### The UK Market



- £6.9bn total Gross Gambling Yield April 2020 March 2021
- Market dominated by the biggest brands, offering fixed odds betting, casino gaming, tote sales and bingo













### The UK betting market has changed since the Tote was created



- The rise of fixed odds competition with low margin pricing.
- Bookmaker groups are big enough to offer £1m maximum payouts thus competing with multileg pool bets.
- Flexibility of bet types, free format multiples, cash out and levels of certainty around payouts are expected



- Demographics are changing increasing number of first-time racecourse attendees will already have a betting app on their mobile phone.
- Historic Tote players are ageing while the younger audience exists on their mobile with high expectations of service, flexibility, value and entertainment.

# The value backdrop in UK win betting



### **Best**

Win betting markets are visible and easy to compare through sites such as Oddschecker, therefore poor value leads to negative brand perception

\*The SP is the best prevailing off-course market price available at the time the race is off.

# Worst

### **Exchanges**



Betfair SP ~101% Commission 2% to 8% (No promos to full promos) 20%-60% of profit "Premium charge" for consistent winners

### **Bookmaker**

SP\* average 118% Overround (~1.5% per runner) 15% theoretical margin 6-8% achievable margin with BOG

**bet365** 

#### **Tote**

19.25% standard takeout rate Creates average **125%** overround

c.4% with price match and BOG



### Can't fight the maths....



### How we made Tote win Competitive

With the major bookmakers operating anywhere between 4-8% betting margins, our 19.25% takeout made us consistently uncompetitive. With the average SP Overround at 118%, the tote price consistently underperformed the published industry fixed odds price.

By guaranteeing to pay the better of the Starting Price (SP) or tote win dividend we have been able to remove the clear disappointment that tote customers were experiencing 70% of the time.

Tote+ (tote dividend plus 10% for direct customers) was essential to adjust the balance in favour of the tote

dividend.

109.2%
Average Tote+ Win Overround

117.9% verage SP Overround

56%

% of races that Tote+ Win beats SP

£0.90

Amount Tote+ Win beats SP per race

8%

Avg amount % Tote+ Win beats SP

### **Tote+ value points**



# Single bets

Tote+ Win

1993

Races that Tote+ Win beats SP

Tote+ Exacta

2788

Racos that Total Evacta heate CSE

Tote + Trifecta

1217

Races that Tote+ Trifecta beats Tricast

This one is just to show the single bets are inherently competitive now the win is on a par

56%

% of races that Tote+ Win beats SP

78%

% of races that Tote+ Exacta beats CSF

75%

% of races that Tote+ Trifecta beats Tricast

£0.90

Amount Tote+ Win beats SP per race

£17.45

Amount Tote+ Exacta beats CSF per race

£65.49

Amount Tote+ Trifecta beats Tricast per race

8%

Avg amount % Tote+ Win beats SP

23%

Avg amount % Tote+ Exacta beats CSF

49%

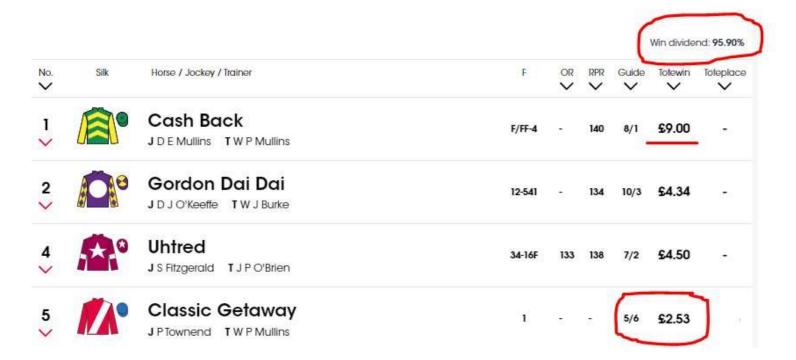
Avg amount % Tote+ Trifecta beats Tricast



# SP Guarantee creates confidence in pricing

Will pays are shown with the SP Guarantee creating a blended book **highlighting the value in the tote overpays**, rather than the peril of the underpay.

Small field races now deliver opportunities for extraordinary value proofpoints.



## Signposting the better value...

VS



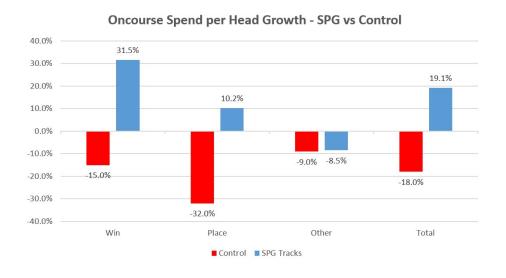




# **Racecourse Coordination**

When your single physical customer touchpoint runs counter to your online value proposition, your new pricing message will struggle to cut-through.

We have been offering SP Guarantee on the majority of UK racecourses since November 2021, while maintaining standard terms at a control course.





# The certainty backdrop by platform – The Information Gap



### **Best**

How do we close this information gap?

### **Bookmaker**

Fixed price is guaranteed, but a higher SP can deliver higher returns

### **Exchanges**

Price is fixed, but no opportunity to get a higher return than the price you traded at

#### Tote

No certainty of pricing

No ability to hedge with confidence, either with or against the
tote

Slow data refresh cycles due to ITSP collations

Worst

### **Fix the Certainty Issues**



# Push Tote when we're most relevant

All single leg pools offer the most certainty when the market has consolidated and the pricing of the relevant market is fully formed. The information gap between the variable Tote price and SP closes with the passage of time up to the start of the race.

The uncertainty of the win dividend makes pool betting difficult to sell until the SP against which we guarantee is seen to be stable. As a result, tote betting is most relevant in the 10 minutes leading up to post time.

Race entries	Off Rac -10m off	e Race finish
<u> </u>	1 1	1
	+o+e	

# The flexibility backdrop by platform



### **Best**

Flexible pool technology and speed of data is essential to compete when customer expectations have been raised

### Worst

### **Bookmaker**

Free format multiples
Flexible markets
Flexible offers
Cashout

30% of racing bets are free format multiples

### **Exchanges**

Antepost

Trade in and out of positions In-running trading
No free format multiples

#### **Tote**

Bets restricted to the pools on offer
No bets after pool closure
Lack of leg-to-leg visibility caused by ITSP
No cashout
No antepost
Modern Games...



So how does a tote remain relevant in the face of fixed odds competition?

Singles Exotics Multilegs

Be competitive in the win market and differentiate in exotics and multilegs. Fix visible value issues and double down on the Unique Tote Experience

# **Double down on the Unique Tote Experience**



### Winners welcome because the pool is agnostic

- In a fixed odds environment, the restriction of winning players has become a key talking point. This is a key advantage of the pool and must be emphasised.
- Education and data for players to assist in winning which is something a bookmaker cannot do
  while closing down winning accounts. Form wizards and basic modelling tools to both ease and
  automate bet selection.

### Tote betting is player vs crowd and not player vs bookmaker

- The experience must match in order to differentiate from bookmakers who all offer a very similar experience. Focus on uniquely pool data % of bets on a selection, % of turnover on a selection.
- Punter vs bookmaker is a confrontational and solo experience. Pool betting can offer so much more in terms of social interaction, gamification, league tables, joint tickets, syndicates.

### Rollovers and diverse opinions create genuine value

• World pool events are a great example that global pool markets can offer different pricing to the domestic market and therefore create value for players and stimulate interest

# **Double down on the Unique Tote Experience**



# Innovate in single bets

Our standard bets with Tote+ 10% enhancement now make us competitive in the vital win market, but is there an opportunity to innovate and add new simple single bet types?

We need a **unique churn** product the **bookmakers can't undercut or price**, that delivers **guaranteed excitement** in a race.

We are looking at a simple winning distance bet that we call Clear vs Close

Unique tote product set at gaming level margin.



### **Clear vs Close**



One simple bet

Guaranteed involvement in the finish

Cheering the leader or second

Can play on all racing (inc. greyhounds)

Regular wins mean

- ✓ Repeat business after pick-ups on-course
- ✓ Highly engaging and accessible product
- ✓ Instant involvement with no need for form study

### Clear



VS



Close



In the win market, the pool needs to be competitive enough while placing emphasis on all of the elements that make pool betting different.

From there play to its strengths in terms of exotics and multileg entertainment.